

Our community peacemaking process



Use this activity to help you develop a peacemaking process for your community or nation. Consider each of the key aspects and use the prompts to help you think through the various elements of a peacemaking process. Add your own reflections next to each.

Aspects	Questions to consider	Reflections/notes
<p>Parameters of the process: you will need to consider what framework your process will have and what laws or polices it will deal with.</p>	<p>What are the applicable laws or policies our peacemaking process will deal with? E.g. the civil dispute resolution act?</p> <p>Does our community want the process to apply only to discrimination complaints, or other kinds of complaints and disputes as well?</p> <p>Will the process only deal with complaints made by community members against the group, or will it deal with complaints and disputes between individual community members as well?</p>	
<p>How to make a complaint: you will need to consider how a complaint can be made and accepted in your community's process.</p>	<p>How can a complaint be made (e.g. in writing, verbally)?</p> <p>Who will accept complaints?</p> <p>What information will have to be provided in the complaint?</p>	
<p>Your community's peacemaking process: you will need to decide how your process will work.</p>	<p>Will there be an investigation?</p> <p>How will the parties share information in this process?</p> <p>Will the process be confidential?</p>	
<p>Decision-makers and their roles and responsibilities: consider how decisions will be made in the process and who will make those decisions. You should avoid those that may be seen as biased, such as a director or CEO if a complaint or dispute was made against them.</p>	<p>Who should make decisions on the complaints (e.g. Elders, lawyers, judges, a panel of community members that have an understanding of necessary legal principles)?</p> <p>Will there be one decision-maker or several?</p> <p>What experience or training will the decision-maker(s) need?</p>	
<p>Communication on the process: consider how you will involve the community in the development of the process, as well as how you will communicate with the community once you are ready to implement the process.</p>	<p>How will we involve community members in developing the process?</p> <p>Once the process exists, how will we let the community know about it (e.g. put information on community websites, post information at community offices, hold a community meeting)?</p> <p>How will we ensure information about the process is accessible to all community members?</p>	