## Check-up: Governance rules and policies



Do you have all the policies, rules and procedures in place for your organisation to run well? Use this check-up to find out.

Consider all of the statements below in terms of the policies, processes and procedures that operate in your organisation and tick the box that most reflects your level of agreement or disagreement with each. If any statements are a problem for your group, you might also like to indicate its priority (low, medium, high).

Our board has an in-depth knowledge and understanding of our policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our board is confident and capable in making policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our board has developed governance policies for its own vision, code of conduct and leadership.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our board has clearly set out our policies and rules, and people in the organisation easily understand both.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Staff members, management, members and directors strictly adhere to our policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

We have a policies and procedures manual that has been developed within our organisation.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree



Our governance policies take into account the diverse needs of our members and community.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our board sets a high ethical standard in its policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our management team has developed effective procedures to implement the board's policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our board and managers understand their different roles in making and implementing policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our staff members know our policies and understand the parameters in which they can make decisions and do their work.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our policies have wide support among our community and members.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our board is prepared to make hard decisions based on its policies, rather than making short-term popular decisions.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree



Our policies emphasise proper legal and financial processes and responsibilities.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

We communicate well with our members about our policies and get their feedback on new policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

We have policies that enable our members to air their grievances about the organisation, and get a fair hearing.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

We periodically review the effectiveness of our policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our policies incorporate important cultural values and relationships.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

Our board supports the management and staff in implementing policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

We have a strong reputation among our external stakeholders and funding agencies for having effective, accountable policies.



Strongly agree



Agree



Unsure



Disagree



Strongly disagree

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